

Customer Account Statement/Tax Invoice/ Statement of Entitlement Guide



Customer Account Statement Tax Invoice Statement of Entitlement

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Burleigh Waters OSHC

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Provider Pty Ltd

Provider ABN: 17349353404
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Issued: 03-SEP-2019
Statement Period: 26-AUG-2019 to 08-SEP-2019

In Credit: 697.74

1 Account Financial Summary
Provides a total where applicable of the Session Fee / Discount / Child Care Subsidy (CCS)/ Additional Child Care Subsidy – Child Wellbeing (ACCS) and Gap Fee for the statement period date range.

2 Account Attendance Summary
Provides a total of Attendance Days, Attendance Year to Date (YTD), Absences and Absences YTD for the statement period date range.

3 Account Transactions
Provides the most up to date account of all transactions incurred over the statement period, including the Session Fees charged, Additional Charges applied e.g. Late pick up fee, Payments made, and CCS, ACCS subsidies where applicable applied to your account. Each account transaction entry represents a change that may affect the balance owing.

4 Payments
Taken via the payment gateway "iDebitPro" will show as "Direct Debit Gap Fee" and will display as "processing" until the payment is processed by the bank. If the word "direct debit reversal" appears in the account transactions description, it means that the payment gateway was unsuccessful in taking the payment.

5 Weekly CCS Summary (Statement of Entitlement)
Shows the number of Actual Session hours, the CCS hours applied to that Session, the Session fee reported to CCS, the hourly fee per actual Session hours, CCS % applied as at that point in time, CCS subsidy \$, ACCS subsidy \$ and Gap fee owing for each session of care during the weeks in the statement period. This information is displayed and reported on as received by your service from the Government.

1 Account Financial Summary

Enrolment	Session Fee	Discount	CCS	ACCS	GAP
ALBURY, REMY (E8001301480)	760.00	0.00	536.95	0.00	223.05
	760.00	0.00	536.95	0.00	223.05

2 Account Attendance Summary

Enrolment	Attendance Days	Attendance YTD	Absences	Absences YTD
ALBURY, REMY (E8001301480)	8	39	0	2
	8	39	0	2

ALBURY, REMY	Care Type: CDC	Enrolment: E8001301480	Provider: 190004994L	Service: 190017346E
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3 Account Transactions

Day	Date	Description	Fees	Discount	CCS	ACCS	Debit	Credit	Balance	Status
	25-AUG	Previous balance carried forward	0.00	0.00	0.00	0.00	0.00	0.00	-0.01	
TUE	27-AUG	Daily Fees 9HR LD	95.00	0.00	67.14	0.00	27.86	0.00	-27.87	
TUE	27-AUG	Direct Debit Gap Fee	0.00	0.00	0.00	0.00	0.00	111.53	83.66	
TUE	03-SEP	Daily Fees 9HR LD	95.00	0.00	67.12	0.00	27.88	0.00	-27.89	Estimated
TUE	03-SEP	Direct Debit Gap Fee	0.00	0.00	0.00	0.00	0.00	111.53	83.64	Processing
			190.00	0.00	134.26	0.00	55.74	223.06	0.00	

5 Weekly CCS Summary

Date	Sess. Hrs	CCS Hrs. CCS Reported CCS Reported				CCS %	CCS	ACCS	Gap
		Applied	Fee	Hourly Fee	CCS %				
27-AUG-2019	09:00	09:00	95.00	10.56	74.39	67.12	0.00	27.88	
28-AUG-2019	09:00	09:00	95.00	10.56	74.39	67.12	0.00	27.88	
01-SEP-2019	18:00	18:00	190.00			134.24	0.00	55.76	

6 CCS Session Attendance Summary

Date	Sess. Start	Sess. End	Sess. Hrs	Attendance Start	Attendance End	Attendance Hours	Status
27-AUG-2019	07:30	16:30	09:00	07:54	15:08	07:14	
28-AUG-2019	07:30	16:30	09:00	07:53	16:34	08:41	
01-SEP-2019			18:00			15:55	
03-SEP-2019	07:30	16:30	09:00				Estimated
04-SEP-2019	07:30	16:30	09:00				Estimated
08-SEP-2019			18:00			00:00	

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STATUS

Estimated: Indicates Gap fee and Subsidy amounts are estimated. Once the transactions have been processed by the Government these will no longer show as estimated.

Processing: Payment has been submitted to the bank and is waiting to be processed.

Processed: Payment which has cleared by the bank.

Reversed: Payment which has been deleted.

Failed: Payment which has failed to clear.

Reversal: Payment correction of a Failed or Reversed Payment.

In Credit: The amount of credit the account is in as per the statement period date range.

Outstanding Balance: How much is owing on the account as per the statement period date range.

6 CCS Session Attendance Summary

Displays the session Start and End times, total session hours, and the actual reported attendance start and end times for your child's session (sign in and sign out times). This information is reported to the Government.

TERMINOLOGY

Session Fee: Fee charged per booking by your service.

Discount: Refers to a deduction applied by the service .

CCS Subsidy: Child Care Subsidy (CCS) paid by the Government to assist families with their child care fees.

ACCS: Additional Child Care Subsidy – Child Wellbeing is an additional top up payment paid by the Government to assist families with their child care fees.

Gap Fee: The Gap Fee is the difference between the amount you are charged, less discounts and the amount you receive from the Government.

Absence YTD: This provides a total of year to date absences for all services your child attends as reported by the Government for the current financial year.